


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: A. Wade Cohn, Brian J. Vetter, Arjun Chopra
Assignee: Motive Communications, Inc.
Title: Cross-Channel Communication of Data Collected by Channel-Specific User Interfaces
Serial No.: 10/734,911 Filing Date: December 12, 2003
Examiner: Unassigned Group Art Unit: Unassigned
Docket No.: MTV0013US

Austin, Texas
January 22, 2004

COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR § 1.97(b)**

Dear Sir:

Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 1276 OG 55, wherein the USPTO waived the requirement under 37 CFR 1.98 (a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication, no copies of U.S. patents or U.S. patent applications are enclosed. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

Citation of these documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made; or

3. an admission that the information cited herein is, or is considered to be,
material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being deposited
with the United States Postal Service as First Class Mail in an
envelope addressed to: Commissioner for Patents, P.O. Box
1450, Alexandria, VA 22313-1450, on January 22, 2004.

 1/22/04
Attorney for Applicants Date

Respectfully submitted,



D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026
(512) 439-5086
512-439-5099 (fax)

| | | | | | | | | |
|--|--|--|--|--|---------------------|--|------------|--|
| U.S. Department of Commerce, Patent and Trademark Office | | | | | Atty Docket No. | | Serial No. | |
| | | | | | MTV0013US | | 10/734,911 | |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT | | | | | Applicant(s) | | | |
| (Use several sheets if necessary) | | | | | A. Wade Cohn et al. | | | |
| | | | | | Filing Date | | Group | |
| | | | | | December 12, 2003 | | Unassigned | |

| U.S. Patent Documents | | | | | | | |
|-----------------------|----|-----------------|---------------|--------------------|-------|----------|----------------------------|
| *Examiner Initial | | Document Number | Date | Name | Class | Subclass | Filing Date If Appropriate |
| | AA | 5,506,898 | Apr. 9, 1996 | Constantini et al. | 379 | 266 | |
| | AB | 6,064,730 | May 16, 2000 | Ginsberg | 379 | 265 | |
| | AC | 6,263,066 | July 17, 2001 | Shtivelman et al. | 379 | 266 | |
| | AD | | | | | | |
| | AE | | | | | | |
| | AF | | | | | | |
| | AG | | | | | | |
| | AH | | | | | | |
| | AI | | | | | | |
| | AJ | | | | | | |
| | AK | | | | | | |

| Foreign Patent Documents | | | | | | | Translation | |
|--------------------------|----|----------|------|---------|-------|----------|-------------|----|
| | | Document | Date | Country | Class | Subclass | Yes | No |
| | AL | | | | | | | |
| | AM | | | | | | | |
| | AN | | | | | | | |
| | AO | | | | | | | |
| | AP | | | | | | | |

| OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.) | | |
|--|----|--|
| | AQ | |
| | AR | |
| | AS | |

| | |
|----------|-----------------|
| Examiner | Date Considered |
|----------|-----------------|

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.